

September 16, 2020

PY 2021 FFM Training and Registration Tips

Producers and subproducers must register annually with the Federally Facilitated Marketplace (FFM) prior to helping clients enroll or renew in Marketplace (on-exchange) policies. Here's what our Blue Cross and Blue Shield of New Mexico (BCBSNM) producers need to know to register with the FFM for plan year 2021.

Highlights for Returning Producers

- “Returning” producers are automatically enrolled in a one-hour refresher course. CMS considers “returning” producers those who completed 2020 FFM registration.
- [See the two-page guide](#) for an overview for returning producers. For step-by-step details, see [CMS's presentation for RETURNING FFM producers](#).

Highlights for New Producers

- “New” producers are those that did not complete FFM registration for plan year 2020, even if they were registered in prior years.
- [See the three-page guide](#) for an overview for producers “new” to the FFM. Or, review the [CMS's detailed presentation for producers NEW to the FFM](#).

Take Training via CMS or AHIP

You can take the FFM training via CMS for free but you don't earn Continuing Education (CE) credits. Or, you can take the FFM training via a third-party vendor (America's Health Insurance Plans or AHIP) for a fee and you may be eligible for CE credits.

Check the Registration Completion List (RCL)

The [Agent and Broker FFM Registration Completion List](#) (RCL) contains the NPNs for those who completed FFM registration for 2014—2021 plan years.

- We'll use the RCL to confirm your registration status.
- Check the RCL for plan year 2021 before helping clients enroll in Marketplace policies.
- Don't send us your FFM registration certificates but keep copies for your records.

Resources

- See CMS's [Resources for Agents and Brokers site](#) for all the latest resources and their [Plan Year 2021 Registration and Training page](#) for FFM training details.
- For a list of Agent and Broker Marketplace help desks and call centers, [click here](#).