



BlueCross BlueShield of New Mexico



Is the Blue High Performance Network[®] Right For You?

The Blue High Performance Network (BlueHPN[®]) is a select network and we want to make sure it's the right fit for you and your family. There are important questions to ask to help you decide if can benefit from all BlueHPN has to offer:

Q What is BlueHPN?

The BlueHPN is a network option that offers you a select group of doctors, hospitals and other health care professionals at an affordable cost. It is called a “high-performance” network for a reason. The providers in the BlueHPN deliver a high standard of care at a lower cost for their patients. Plus, we have done the work for you by identifying these doctors — so you spend less time researching.

Q Where is BlueHPN available?

The BlueHPN is available in most major metro areas in the U.S., covering all provider types from primary care, to specialists, to hospital care.

Q How does coverage work with BlueHPN?

Services through BlueHPN providers are covered. Services through non-BlueHPN providers are not covered and you are responsible for billed charges. You'll have the flexibility to see any doctor, specialist, or hospital in the BlueHPN without a referral. If you are outside of a BlueHPN area, you are still covered for emergencies and urgent care.

Q Are my current doctors in the BlueHPN?

If they are, BlueHPN may be a great choice for you.

If they are not in BlueHPN, and you don't want to change, this plan may not be right for you.

Q Will I have less choice when it comes to doctors and hospitals?

While there are fewer options, BlueHPN still offers a wide range of doctors and hospitals, from primary care to specialists in cardiology, orthopedics, pediatrics and more. And these doctors are committed to providing a higher standard of care — at a lower cost.

Q Will I have access to BlueHPN providers when I travel or for my out-of-town dependents?

If you travel to any of the BlueHPN major metro areas, you will have access.

If your dependent lives in any of the BlueHPN major metro areas, they will have access.

If your student/dependent resides outside a BlueHPN metro area, this plan may not be right for you.

Q How do I find a doctor that participates in the BlueHPN?

Follow these steps:

1. Go to bcbsnm.com
2. Select Find Care
3. Click on Find Doctors and Hospitals
4. Under Guest Search, chose Search as Guest
5. Go to Select a Plan/Network and pick Blue High Performance Network
6. Select your Location / Zip Code (selecting an area outside of the HPN service area should return a message that says they are out of service area and only have urgent/emergent benefits)

For more information on BlueHPN, visit bcbsnm.com/go/bhpn.

Is BlueHPN right for me?

This plan could be a smart choice if you:

- Want lower cost
- Want higher-quality care that's better coordinated
- Want helpful resources to get the most out of your plan
- Prioritize quality and affordability over a broad network of providers
- Don't mind switching if your current doctor isn't in the BlueHPN network
- Live within areas covered by BlueHPN (including dependents)