



BlueCross BlueShield of New Mexico

2023 Individual Plan Portfolio

Blue Community HMOSM

- **Statewide**



What's new

- New Gold plan: Blue Community Gold HMOSM 705
- Ten new State Out-of-Pocket Assistance (SOPA) "Turquoise" plan variants
- New dental 1c option available



Why Blue Cross and Blue Shield of New Mexico (BCBSNM)?

Access

- Health plans on and off exchange in every county
- High-quality, efficient network with focus on preventive care

Affordability

- Affordable plan options to fit every budget
- Monthly payments as low as \$0 for qualified on-exchange applicants

Stability

- Serving New Mexico communities for more than 80 years

Blue Cross and Blue Shield of New Mexico, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

NOT FOR DISTRIBUTION TO BENEFICIARIES, MEMBERS, OR PROSPECTS

New Mexico Plans On and Off Marketplace

Health

Blue Community HMO: 5 Bronze, 4 Silver, 4 Gold

- Network: Blue Community HMO NetworkSM (CNN)
- Approximately 51 hospitals and 8,665 providers*
- Helps keep costs lower and more predictable

Dental

BlueCare DentalSM

- Coverage for cleanings, preventive services and much more
- Preventive dental services deductible does not apply
- 1A - High Family Plan and 1B - Low Family Plan — no waiting period for covered major services
- New 1C - Low Family Plan — lowest monthly premiums

Prescription and Pharmacy

- Six prescription payment level tiers for all ACA plans — generic, brand and specialty drugs have preferred and non-preferred benefit levels
- All plans include a drug list and Preferred Pharmacy Network¹
- \$0 preferred generics on select plans

Helpful Resources 24/7

- 24/7 Nurseline (English and Spanish)
- Member education information on choices for non-emergency care

Mobile Site

- Easy to use — find a doctor, see payment options, access electronic member ID card and more

Blue365[®]

- Blue365 member discount program — members save on health club and gym memberships, weight loss programs, dental products and much more

Contacts for Retail Producers

Presale Support

Product information and sales assistance

866-446-5685

9 a.m. to 5 p.m. MT, Mon. - Thurs.

9 a.m. to 4:30 p.m. MT, Fri.

Postsale Support**

Application status, billing and payments, Retail Producer Portal and policy changes renewing/transitioning clients

888-222-0572

9 a.m. to 5 p.m. MT, Mon. - Thurs.

9 a.m. to 4:30 p.m. MT, Fri.

** Some issues can only be addressed by Producer Services if the member gave authorization to the producer of record.

BeWellnm Enrollment Center

Support for on-exchange applications

833-862-3935

8 a.m. to 6 p.m. MT, Mon. - Fri.

or visit bewellnm.com

*Estimates as of 7/31/2022

1. A "preferred" or "participating" pharmacy has a contract with BCBSNM's pharmacy benefit manager (Prime Therapeutics) to provide pharmacy services at a negotiated rate. A pharmacy benefit manager administers prescription drug benefits for a health plan. The terms "preferred" and "participating" should not be construed as a recommendation, referral or any other statement as to the ability or quality of such pharmacy.

The relationship between Blue Cross and Blue Shield of New Mexico and contracting pharmacies is that of independent contractors, contracted through a related company, Prime Therapeutics LLC. Prime Therapeutics LLC is a separate pharmacy benefit management company. Blue Cross and Blue Shield of New Mexico contracts with Prime Therapeutics to provide pharmacy benefit management and other related services. Blue Cross and Blue Shield of New Mexico, as well as several independent Blue Cross and Blue Shield Plans, has an ownership interest in Prime Therapeutics LLC.

Blue365 is a discount program only for BCBSNM members. This is NOT insurance. BCBSNM does not guarantee or make any claims or recommendations about the program's services or products. BCBSNM reserves the right to stop or change this program at any time without notice. The relationship between the Blue365 vendors and BCBSNM is that of independent contractors.