Individual Sales Checklist for New Producers

Here's your to-do list before helping a client find an ACA qualified health plan.

Register to use Blue Access for ProducersSM

<u>Blue Access for Producers</u> (BAPSM) gives you access to a suite of tools to help you manage your business. When you onboard with us, you get a 9-digit Producer ID. That's all you need to open an account on BAP.

Action Items

- 1. Once you onboard with us, get your 9-digit producer ID and go to <u>Blue Access for Producers</u>.
- 2. Download the <u>Quick Start Guide</u>. Follow the instructions and register to use BAP today.

Certify with the state of New Mexico

Before you can help consumers find a health plan, you must become a marketplace certified producer.

Action Items

- 1. Check out New Mexico's guide for <u>new producers</u> or <u>returning producers</u>.
- 2. Learn more on how to become a marketplace certified producer in New Mexico.
- 3. Complete all required training and registration steps BEFORE assisting clients.

Register to use the Retail Producer Portal for quoting and enrolling

The <u>Retail Producer Portal</u> is a comprehensive sales and service tool for the individual ACA market. The portal enables you to design and deliver quotes and enroll clients in Blue plans virtually.

Action Items

- 1. If you aren't registered to use the portal, it's easy to do.
- 2. After registering, see this resource page on everything you need to know about the Retail Producer Portal.
- 3. Review instructions for the OFF-EXCHANGE enrollment pathway via the Retail Producer Poral. (Reminder: the on-exchange enrollment pathway is via beWellnm

Learn about our retail product line

The plan year 2023 Individual & Family Markets (IFM) Open Enrollment Sales Training for Producers includes an overview of our individual product line. It also covers networks, pharmacy benefits and much more.

Action Item

To access sales training, log into <u>Blue Access for Producers</u>, click on the "INDIVIDUAL" icon, select "Training, Admin & Tools" and choose "Annual Individual Product Training."

Use marketing and sales resources when working with clients

Action Items

- 1. See our <u>Producer Retail Readiness microsite</u>. It has links to everything you need to market, sell and enroll.
- 2. Use our Producer Supply Portal to order and ship sales kits. For more on the portal, go here.